
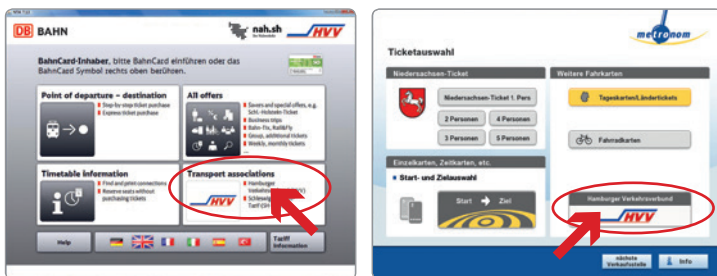


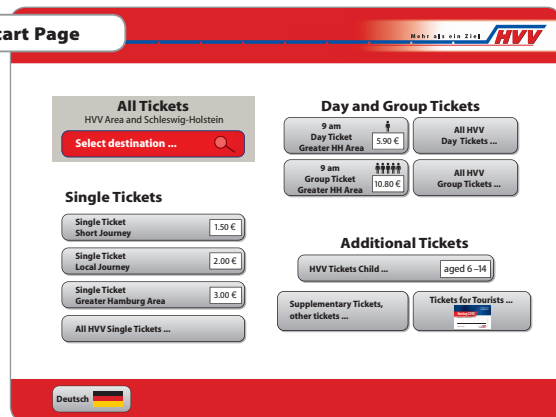
The easy way to buy your ticket

You don't need to know your way around our pricing system to buy your ticket. Every stop in the HVV network is programmed in our ticket machines with their easy-to-use touch screens.

If you are buying a ticket for the local train lines  at a Deutsche Bahn or *metronom* ticket machine, first of all press the field HVV at the bottom right-hand side to get to the HVV start screen.



1 Start Page



Press the red field **Select destination** at the top on the left.

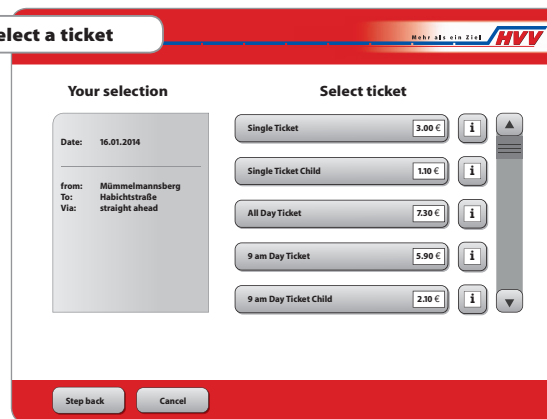
Good to know: You can also get tickets under the Schleswig-Holstein Tariff (SH-Tarif) at machines in the Greater Hamburg Area and the HVV stations in Schleswig-Holstein. That means, for instance, that you can buy a ticket in Neu Wulmstorf that will take you all the way to Westerland on the island of Sylt.


2 Enter destination



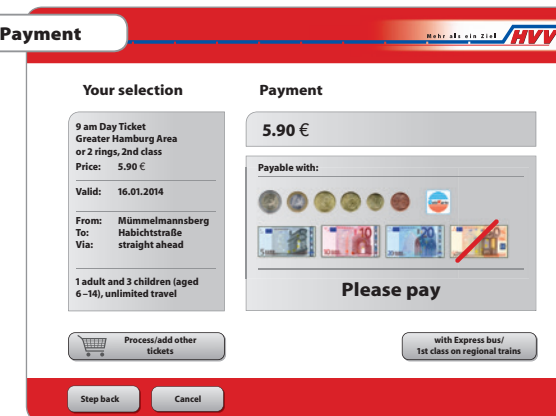
Enter your destination via the keyboard on the screen. You will only need the first few letters and the station you want will appear on the list at the left-hand side. Please confirm your destination by pressing the appropriate station in the list. You can also change the place of departure shown on the screen if you need to.


3 Select a ticket



Select the ticket you want in the list shown by pressing on it. You can find information about the tickets under .


4 Payment



The machine will display the price of the ticket. If you want to use the Express bus/1st Class , press the field at the bottom right-hand side before paying. Then pay the amount shown. The machine will print out your ticket and return any change. The ticket does not have to be stamped and cancelled before commencing your journey. If you want to buy further tickets, press the supermarket trolley icon **Process/add other tickets** at the bottom left-hand side before paying.

Buy your ticket before you travel

Buy your ticket before you start your journey, don't wait till you are standing in front of the bus driver. There are different ways you can do this:

- **Ticket machine** | Buy the ticket at a ticket machine. You will find these machines at many bus stops and every  station.
- **HVV-Onlineshop** | hvv.de | You can buy tickets at our online shop on hvv.de and print them out directly – up to 14 days in advance.
- **mobilTicket** | You can buy single, day, group, weekly and supplementary tickets as well as the Hamburg CARD without any hassle with our free-of-charge HVV-App for iOS and Android or at m.hvv.de.



You get 3% off every time you buy a single, day, group or supplementary ticket at the HVV online shop or with your smartphone.